

FALDI RAMADHAN FIRMANSYAH

[+6289652287210](tel:+6289652287210) | faldiramadhan03@gmail.com | www.linkedin.com/in/faldirmdhan | faldiramadhan.vercel.app

Tasikmalaya, Indonesia 46122

Information Technology professional with experience in application support, database management, and multimedia technology development. Skilled in troubleshooting, system support, SQL querying, user support, and IT operational management. Experienced in handling enterprise applications, conducting UAT, end-user training, and supporting system implementation processes. Possesses strong analytical thinking, problem-solving, and communication skills, with additional expertise in multimedia development, graphic design, and interactive technology using tools such as SQL Developer, Unity, Visual Studio, CorelDRAW, and Photoshop. Adaptable to dynamic work environments and committed to continuous learning and technology innovation..

Education

Universitas Siliwangi - Tasikmalaya, Indonesia

Sep 2020 - May 2025

Bachelor of Informatics Engineering, 3.53/4.00

- Majoring in Informatics Engineering with a focus on Multimedia Game Technology Studies.

Work Experiences

Universitas Siliwangi - Tasikmalaya, Indonesia

Sep 2020 - May 2025

Student Project

- Making 2D Animation LOST IN THE WOODS: A TALE OF FRIENDSHIP WITH A CUTE MOSTER.
- System Management Coffe Shop.
- Management App for ZIS (Zakat Infaq and Shodaqoh).
- Implementation Of The Fisher-Yates Shuffle And Brute Force Algorithms In Android-Based Educational Games.
- Trainer Augmented Reality | IT Bootcamp 2025.

Aug 2023 - Oct 2023

PT. Ruang Teknologi Nusantara -Tasikmalaya, Indonesia

Internship

- Innovative Game Developer at PT. Ruang Teknologi Nusantara, adept at merging technical prowess with creativity to deliver captivating and cutting-edge gaming experiences.
- I conceptualized and developed the immersive gaming experience, 'Cikrun's New Word Adventure,' showcasing my innovative approach to game design and programming prowess.

Cv. Bastohags - Tasikmalaya, Indonesia

Mar 2023 - May 2023

Host Live

- Hosted live sessions on TikTok, and Shopee to promote products, engage audiences, and deliver creative, persuasive content supporting digital marketing strategies.
- Increased audience reach, improved engagement, and boosted conversion rates through consistent and interactive live broadcasts.

SMK TI Dadaha Informatik - Tasikmalaya, Indonesia

May 2023 - Jul 2025

Teaching Staff

- Taught and guided students in using CorelDRAW and Adobe Photoshop, covering both basic and advanced techniques to develop creative and technical design skills.
- Possess strong knowledge of the latest technology and multimedia concepts, including practical expertise in camera operation and visual content production.
- Helping students develop creativity, problem-solving skills, and readiness for the industrial world.

Lembaga Kursus Pelatihan Swasta (LKP Dadaha Informatik) Tasikmalaya, Indonesia

Instructor

- Provided Microsoft Office training for elementary school students, focusing on Word, Excel, and PowerPoint with interactive and practical learning methods.
- Delivered Junior Graphic Designer program instruction at a private vocational training center, covering design fundamentals, CorelDRAW, Photoshop, and industry-relevant skills.

Jan 2023 - Jun 2025

SF Computer Rescue - Tasikmalaya, Indonesia

Senior Technician Computer

- Handling hardware/software repairs, system troubleshooting, and data recovery onsite.

SF Computer Rescue - Tasikmalaya, Indonesia

Jan 2023 - Jun 2025

Social Media Content Specialist

- Managed and scheduled creative content for Instagram and TikTok to enhance brand engagement and reach.
- Created visual and video assets aligned with brand identity and target audience trends.
- Collaborated with the design and marketing team to develop campaigns and promotional materials.

May 2025 - Jun 2025

Augmented Reality | (HMIF) IT Bootcamp 2025

Tasikmalaya, Indonesia

Trainer

- Introduction to basic AR concepts and their implementation in various industries. Demonstration of tools and frameworks for AR development (such as Unity & Vuforia).
- Case studies and hands-on practice in creating simple AR applications. Interactive discussions and Q&A sessions with participant.

PT. Energi Duta Utama 2025 Jakarta, Indonesia

Mei 2025 - Apr 2026

Staff IT Helpdesk

- Delivered responsive first-level IT support for internal users and business applications.
- Troubleshoot application and system issues to minimize downtime and ensure smooth operations.
- Collaborated with technical teams to escalate and resolve complex incidents efficiently.
- Maintained accurate ticket documentation and contributed to service quality improvement.
- Collaborated with technical teams to escalate and resolve complex incidents efficiently.
- Provided user guidance and basic application support to reduce recurring issues.

Organizational Experience

Himpunan Mahasiswa Informatika (HMIF) - Tasikmalaya, Indonesia

Jul 2022 - Aug 2022

Event Organizer

- Design posters, and digital content for social media and internal use.
- Document activities through photography and video during onboarding events.

Expert Staff Badan Legislatif Mahasiswa Fakultas Teknik - Tasikmalaya, Indonesia

Sep 2021 - Jan 2022

Expert Staff Komisi IV - Advocacy and Aspirations Mahasiswa

- Facilitated policy advocacy and student aspiration channels through strategic forums and discussions.

Training and Certification

- **Trainer** © (2025) : Augmented Reality | (HMIF) IT Bootcamp 2025.
- **Instructor Upgrading** © (2024) : Junior Graphic Designer Program (Private LPK Training Institutions) Kementerian Ketenagakerjaan Republik Indonesia.
- **Indonesian Professional Certification Authority (BNSP)** © (2024) : Certificate Of Competence Graphic Design and Visual Communication Design, With Qualification Junior Graphic Designer.
- **PT.RUANG TEKNOLOGI NUSANTARA** © (2023): Junior Game Developer.

Abilities, Awards, and Competitions

- **Interpersonal Skills** : Communication, Public Speaking, Leadership, Team Work, Critical Thinking, Problem Solving.
- **Technical Skills** : C#, C++, JavaScript, PHP, HTML, CSS, MySQL, Oracle Database, Oracle SQL Developer, Unity Game Engine, Web Programming, Game Programming, UI/UX Design, UI Design, UX Design, Augmented Reality (AR), Virtual Reality (VR), 2D Animation, Digital Illustration, Video Editing, Content Creation, Content Writing, Social Media Management, Microsoft Office, Hardware Management, Software Management, Information Technology Troubleshooting, IT Technical Support, User Acceptance Testing (UAT), Test Planning, Analytical Skills, Problem Solving, Critical Thinking, Team Work, Leadership, Communication, Public Speaking, Human Resources.